

VICTORIA M GONZALEZ

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PROFESSIONAL SUMMARY

Certified Full Stack Developer with a background in Hotel Management and Business Administration. Experienced in web development technology, with a proven ability to work independently or as part of a team. Strong verbal and written communication skills in English and Spanish. Successfully able to thrive in a world of constant change and have a passion for learning new skills and technologies.

TECHNICAL SKILLS

Node.js, Express, JavaScript, MongoDB, Heroku, jQuery, PHP, React Js, GIT, Github, MySQL, Firebase, HTML5, CSS3, Bootstrap, Materialize, Media Queries, APIs, JSON, REST, AJAX, the command line

PROJECTS

CityClippers <https://victoriagoesplaces.github.io/cityClippers/>

Web app for finding the best dining deals based on user's location.

- Built front end with Materialize for website and Bootstrap for Admin Page.
- Used Google Maps and Discount APIs to return information to the user.
- Used firebase as the project database

Liri-node-app <https://github.com/victoriagoesplaces/liri-node-app>

- LIRI is a Language Interpretation and Recognition Interface.
- Uses Node.js to run various functions for the user in the command line.
- Uses Spotify and Twitter APIs to return details on a song or most recent tweets for the user respectively.

Train Scheduler <https://victoriagoesplaces.github.io/TrainScheduler/>

Web app that allows user to add train destinations, and calculate arrivals based on the time of the first train and frequency.

- Built front end with Bootstrap for website.
- Used firebase as the project database

EDUCATION:

UNIVERSITY OF CENTRAL FLORIDA, Orlando, Florida

October 2018

UCF Continuing Education Full Stack Development Certificate

PAUL SMITH'S COLLEGE, *Paul Smiths, New York*

2014

Bachelor Degree Hotel, Resort & Tourism Management || Minor in Business Administration

EXPERIENCE:

WALT DISNEY WORLD®, *Orlando, Florida*

January 2015-Present

eCommerce Help & Photo Imaging Support Agent

- Troubleshoot and provide assistance to navigating MyDisneyExperience and Disney's PhotoPass mobile app and website.
- Accomplished 100% Quality Assurance multiple months for Productivity and Guest Satisfaction.
- Strengthen problem-solving skills to address guest concerns and improved conflict management to assure guests' optimal stay.

Previous work locations: Concierge and Main Entrance Operations